

CHILDREN IN THE YMCA

At the YMCA we want your children to be safe. All children under the age of 10 must be under the constant supervision of an adult (18 years or over) in ALL areas of the facility, or enrolled in a supervised YMCA program activity. Children ages 8-10 may be cared for by a designated caregiver ages 11 or older who is physically present in the facility and is also a member. Parents must fill out the appropriate paperwork at the front desk. All pool rules apply. **FREE** childcare is available for Family memberships up to two hours per day for your children ages 3 months to 9 years while in our facility working out.

Child Watch (Babysitting)

September-May

Monday-Friday	8 am-1 pm
Monday-Thursday	4:30-8:30 pm
Saturday	8 am – 1 pm
Sunday	11 am-3 pm Closed in Summer

Parents of Youth Members: Parents are welcome to accompany their children to a YMCA program that their child is enrolled in. **If a parent wishes to enter the facility with their child during non-program times they will be required to fill out a Facility User Agreement and check in as their guest. Please see the Guest Policy.**

Children ages 0-10 who have Youth Participation Passes are allowed in the facility for programs that they are enrolled in. To have membership privileges please upgrade to a family membership.

SWIMMING POOL

Children under the age of 16 must successfully pass a deep water swim test before they are allowed to swim in the deep water.

Children that do not pass the swim test are not allowed in the deep end of the pool. They must always be within arm's reach of an actively involved caregiver who is in the water with them.

Children ages 7 and under must have an actively engaged adult in the water within arm's reach at all times, regardless of swimming ability or presence of a lifeguard.

Children ages 8-10 must have a designated caregiver supervising in the pool area. Beginner swimmers unable to pass the swim test must have an adult at arm's reach at all times.

Children ages 11-16 may be in the pool area without a supervising adult, but must follow the swim test guidelines. Any child between the ages of 11-16 who cannot pass a swim test must stay in the shallow end of the pool. Children who pass the swim test will have their name in a log at the front desk and must get a wristband to wear while they are participating in open swim.

WHIRLPOOL, SAUNA, STEAM ROOM

Children between the ages of 13-16 may use the whirlpool, sauna or steam room **while accompanied by their parent**. No one under the age of 13 is permitted per the Will County Health Department.

WELLNESS, CARDIO AND FREE WEIGHT ROOMS

Children ages 13-15 must take a one-time **Fit Pass Orientation** in order to use the Wellness Centers. Fit Pass Orientations are held every Monday at 6 pm, and Saturday at 11:00 am. Sign in at the Front Desk. Youth must be 16 years of age to use the Free Weight Room. **Children under the age of 13 cannot be in ANY work out area.**

LOCKER & LOCKER ROOM POLICIES

FAMILY LOCKER ROOM

The Family Locker Room may be used by a **parent or caregiver with children 10 years of age and under.**

The Family Locker Room may also be used by a parent or caregiver with an older child/adult of a **different gender with special needs.**

The Family Locker Room may NOT be used by a lone adult or anyone over the age of 10 that does not fall in the above circumstances.

Please check in at the Front Desk before entering the Family Locker Room.

NO NUDITY OUTSIDE OF YOUR CHANGING ROOM PLEASE.

The changing rooms are not exclusive to you during your stay at the YMCA. Please store your items in the lockers so that others may have use of the room.

Use of cell phones, iPads, etc. in all locker rooms is prohibited due to camera capabilities.

LOCKERS

Lockers are available for daily use. Lockers with locks left on them overnight will have the locks removed and the articles inside will be put into the lost and found. The YMCA is not liable for articles damaged, lost or stolen.

LOST AND FOUND-BRINGING VALUABLES INTO THE YMCA

Found items are kept in a plastic bin in the hallway leading to the pool viewing area. Small and valuable items are kept in a safe behind our front desk. Items in the large lost and found are emptied on Sundays and are kept for one month. Unclaimed items are washed and donated. Ask a staff member for assistance. **Please do not bring valuable items into the Y.**

FRY FAMILY YMCA MEMBERSHIP POLICIES



FOR YOUTH DEVELOPMENT
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Fry Family YMCA 2120 W. 95th St, Naperville, IL 60564
630.904.9595 | www.fryymca.org

STAY INFORMED



“Like” us on facebook and click to “Get Notifications”.

OUR WEBSITE is your portal to information. Our pool, gymnasium and Group Exercise schedules are always updated and posted for your convenience. Sign up for classes in the convenience of your own home.

DOWNLOAD OUR MOBILE APP!

Go to your mobile app store and search for YMCA of Metro Chicago. Store your membership card and scan in from your phone, access our current schedules, facility information and even check in on social media.

FACILITY HOURS:

Monday – Friday: 5 am until 10 pm
Saturday: 5 am until 8 pm
Sunday: 7 am until 8 pm
Please check for Summer Hours



PROGRAM FEES & POLICIES

REGISTERING FOR CLASSES

Members may register for classes on-line, in person or by phone. Once the session has begun we will pro-rate for any classes that have been missed, but registration must be done in person or by phone only.

Up until one week before the session begins members may also opt to have the program fees charged to the account that is on file. If it is less than one week before the session begins the class must be paid for by check, cash or credit card at the time of registration.

CLASS CANCELLATIONS AND REFUND POLICY

We will cancel a class if it has not met minimum enrollment. Our staff will make every effort to promote and implement all classes offered. If we must cancel you will be given at least 24 hours notice and will be given the option of joining another class or receiving a credit or refund.

If you find that you are unable to attend a class that you have registered for kindly give us a one week notice **before the session begins** so that we can fill the spot or make a determination if the class has met minimum enrollment. If we are able to cancel we will issue you a credit voucher in the amount that you paid for the class. Once the session has begun all cancellation requests must go through the program director and credits will be at their discretion based on class enrollment.

MISSED CLASSES - The YMCA does not offer refunds or credits for missed classes except for medical reasons with a doctor's note.

RENTAL SPACE / BIRTHDAY PARTIES

You may reserve space at the YMCA for special occasions such as birthday parties, meetings and small events. We have party packages that include cake, games, swimming and a hostess. Please ask the front desk for more details!

MEMBERSHIP & FACILITY POLICIES

MEMBERSHIP DUES

Membership dues are paid monthly via Automatic Electronic Draft through your checking account or credit card or annually with payment in full by cash, check or credit card. Membership dues may increase with a 30 day written notice to members. Membership drafts are either on the 1st or the 15th of the month, depending on when you joined.

MEMBERSHIP & FACILITY POLICIES

MEMBERSHIP CARDS

Please present your membership card each time you enter the facility and when registering for programs in order to avoid delays. Lost cards may be replaced at your center for a nominal fee of \$5, or download our mobile app!

MEMBERSHIP CANCELLATION

As a member of the YMCA of Metro Chicago you can cancel your membership at any time **by giving the YMCA a minimum of 5 business days notice before your next auto draft.** The cancellation may be made in person or by e-mail. The YMCA will continue to draft until you cancel the membership as provided above.

MEMBERSHIP HOLDS

Any member in good standing may put their membership on hold one time per calendar year without paying a fee for a maximum of three (3) **months by giving the YMCA a minimum of 5 business days notice before your next auto draft.** The YMCA will automatically re-start your drafting at the agreed upon time. It is best to do this in person so that there is a clear understanding of terms. **IMPORTANT**— A member who puts their membership on hold may not use a YMCA guest pass or come in as a guest of another member during the hold period. A member may not put their membership on hold if they are registered for a class during that time. They may register for a class and pay the non-member rate.

A.W.A.Y. PROGRAM

The A.W.A.Y. Program allows you access to more than 2,300 YMCAs across the U.S. and in 130 countries around the world. Visiting members are always welcome by showing their YMCA membership card. Some local restrictions apply. Check out www.ymca.net for the nearest YMCA you are planning to visit. Members of other YMCAs are allowed twelve visits to any YMCA of Metro Chicago branch in a calendar year.

RECIPROCITY

The YMCA of Metro Chicago allows its' members to use other YMCAs within the Association at no additional charge. Members are encouraged to join the YMCA that they will most often use.

GUEST PASSES

Members may bring one guest per visit. Each guest is limited to three (3) visits per year, after which time guests may only use the YMCA by purchasing a membership. All guests must present a valid photo ID and sign a facility waiver. **If the guest is under 18 yrs. of age the waiver must be signed by their parent or guardian in person.** Guests may be restricted due

to high facility usage. Paper and internet passes are not accepted.

FINANCIAL ASSISTANCE PROGRAM

The YMCA of Metro Chicago awards over 4 million dollars annually in scholarships to support our goal of making the Y accessible to all. These funds are raised through our Stronger Together Annual Campaign. Please ask the Front Desk for an application, or download one from our website. One of our Member Experience Supervisors would be more than happy to go over the process with you.

CELL PHONE POLICY IN LOCKER ROOMS

Due to the advances in cell phone and video/picture technology, and for the privacy of our members and guests, cell phones may not be used in locker rooms, bathrooms, or childcare rooms. Use of cameras and other video/picture capturing devices is also restricted. Posting of images taken at the YMCA is prohibited without permission of the Executive Director.

CELL PHONE POLICY IN FITNESS ROOMS

If you must use a cell phone please be courteous and keep your phone on vibrate, or a very quiet ring tone. Please hold your conversations in the common areas so as not to disturb other members' workouts. Please do not talk on your phone while sitting on fitness equipment. Thank you!

CODE OF CONDUCT

As YMCA members, it is important to remember that we share our facilities with young children, teens and people of all backgrounds. We can make the YMCA a positive place for all by demonstrating the YMCA core values of caring, honesty, respect and responsibility. Members are expected to exhibit appropriate behaviors at all times. Members should wipe down fitness equipment after each use. Members should not rest on the equipment between sets and allow others to work-in while you workout. All YMCA facilities and equipment should be used for their appropriate purpose at all times.

The YMCA reserves the right to deny access or membership to anyone who has been convicted of any crime involving sexual abuse, is or has been a registered sex offender, or has ever been convicted of any offense relating to the use, sale, possession or transportation of narcotics or drugs. The YMCA will also revoke guest and membership privileges to anyone who is caught stealing at the YCMA, sneaking people into the YMCA, harassing, bullying or engaging in unwanted physical contact with anyone on the premises, swearing and not respecting other members and staff. This is a safe place and we will hold everyone to the same standards.