WELCOME TO THE YMCA OF METROPOLITAN CHICAGO

ACTIVATE YOUR FREE MEMBERSHIP

At the YMCA of Metropolitan Chicago, we strive to inspire growth and connection in all people, including our team members and their families. That's why we offer all Y employees a free Family membership.



FAMILY FITNESS MEMBERSHIPS INCLUDE:

- One or two adults residing in the same household
- · Dependent children under 18 years of age
- Staff may add additional adults residing in the same household to their account at a rate of \$25 per person, per month

BENEFITS:

- Access to YMCA of Metropolitan Chicago Community Hubs
- Free group exercise classes
- Discounted programs & free drop-in child care
- Free access to Peloton equipment and App One
- · And more!

CREATE AN ACCOUNT



WELCOME PAGE

LOGIN PAGE





GET STARTED

STEP 1: Once you are hired, your employee number will be added to our online membership and registration system, powered by Traction Rec. To activate your membership, please visit your local Community Hub Concierge Desk.*

STEP 2: Our Concierge team will help you complete a membership application, which will also serve as a facility waiver. If you are under 18 years of age, you must bring a parent or legal guardian with you.

STEP 3: Our Concierge team will provide you with your membership card and take your picture.

STEP 4: Activate your online YMCA Community account through Traction Rec! Our Concierge team can help you through this process, or you can follow the steps from our <u>Online Membership</u> & Registration Guide.

STEP 5: If you want to add additional family members to your account, you can do so at the Concierge Desk or online through your Community account. New household members must pick up their membership card at a Community Hub.

STEP 6: Don't forget to download the YMCA of Metro Chicago app, YX! YX can be found as "YX: YMCA of Metro Chicago" in the <u>Apple App Store</u> or <u>Google Play Store</u>. For help getting started, check out our YX Intro Guide.

*Can't visit a YMCA of Metropolitan Chicago Community Hub or need additional help activating your membership? Please contact our Customer Care team at care@aymcachicago.org.

IMPORTANT NOTES

- Staff must use their personal email as their primary email associated with their Y membership. A work email can be added to their Community profile but is not required.
- All primary membership and Community account holders must be age 18 or older. If you are under 18 years of age, your account will be held by a parent or legal guardian, and you will be added as a household member to the account.
- Additional adults on a family membership must provide proof of residency at the account holder's address and/or be a dependent of the account holder.

FOR MORE INFORMATION OR ASSISTANCE:

- Stop by or contact your Community Hub Concierge Desk
- Contact the Customer Care team at care@ymcachicago.org